



2155

PATENT
Attorney Docket No.: 20496/2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

13

APPLICANT(S): Krishna Mangipudi, et al. EXAMINER: T. Nguyen

LDJ
12-9-03

SERIAL NO.: 09/451,592 ART UNIT: 2155

FILED: November 30, 1999 CONFIRMATION NO.: 9253

FOR: *METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS*

Certificate of Mailing

I hereby certify that this document (and any other document being attached) and fee is being deposited on the date shown below with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450

June Kaps
June E. Kaps

Nov 24, 2003
Date

Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

RECEIVED

DEC 03 2003

SUBMISSION OF FORMAL DRAWINGS

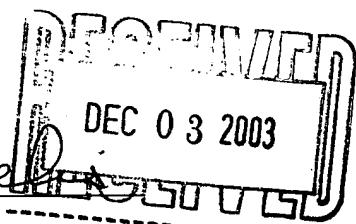
Technology Center 2100

Sir:

Applicants enclose herewith eight (8) sheets of formal drawings (Figs. 1-5G). Please substitute these formal drawings for the ones currently on file. The drawings have been corrected to be in compliance with 37 C.F.R. § 1.84. No fees are believed due with this response.

Respectfully submitted,

Brian Michaelis
Brian L. Michaelis, Esq.
Registration No. 34,221
Customer No. 21710
Attorney for Applicant(s)
BROWN RUDNICK BERLACK ISRAELS LLP
One Financial Center
Boston, MA 02111
(617) 856-8369



Date: 11-24-03